USRP FRAME

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| (('Active Org' = "IT-ENTRPRS-SDEL") AND ('Work Queue' = "USRP-FRAME") AND (('Ticket State' = "Queued") OR ('Ticket State' = "Active") OR ('Ticket State' LIKE "%Deferred%")) AND (('Location ID' = "US") OR ('Location ID' = "UNKNOWN"))) OR (('Active Org' = "IT-ENTRPRS-SDEL") AND ('Work Queue' = "USRP-FRAME") AND (('Ticket State' = "Queued") OR ('Ticket State' = "Active") OR ('Ticket State' LIKE "%Deferred%")) AND (('Location ID' = "EMEA") OR ('Location ID' = "AP") OR ('Location ID' = "Canada") OR ('Location ID' = "CA/LA")) AND (('rept svc line desc tx' = "NODAL") OR ('rept svc line desc tx' = "MIS") OR (('rept svc line desc tx' = "HSIA") AND ('rept svc line desc tx' = "BVOIP")) OR ('rept svc line desc tx' = "Private Line") OR ('rept svc line desc tx' = "IPS") OR ('rept svc line desc tx' = "SBS BUNDLE") OR ('rept svc line desc tx' = "Voice"))) |

USRP IP

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| (('Active Org' = "IT-ENTRPRS-SDEL") AND ('Work Queue' = "USRP-IP") AND (('Ticket State' = "Queued") OR ('Ticket State' = "Active") OR ('Ticket State' LIKE "%Deferred%")) AND (('Location ID' = "US") OR ('Location ID' = "UNKNOWN"))) OR (('Active Org' = "IT-ENTRPRS-SDEL") AND ('Work Queue' = "USRP-IP") AND (('Ticket State' = "Queued") OR ('Ticket State' = "Active") OR ('Ticket State' LIKE "%Deferred%")) AND (('Location ID' = "EMEA") OR ('Location ID' = "AP") OR ('Location ID' = "Canada") OR ('Location ID' = "CA/LA")) AND (('rept svc line desc tx' = "NODAL") OR ('rept svc line desc tx' = "MIS") OR (('rept svc line desc tx' = "HSIA") AND ('rept svc line desc tx' = "BVOIP")) OR ('rept svc line desc tx' = "Private Line") OR ('rept svc line desc tx' = "IPS") OR ('rept svc line desc tx' = "SBS BUNDLE") OR ('rept svc line desc tx' = "Voice"))) |

USRP PL

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| (('Active Org' = "IT-ENTRPRS-SDEL") AND ('Work Queue' = "USRP-PRIVATELINE") AND (('Ticket State' = "Queued") OR ('Ticket State' = "Active") OR ('Ticket State' LIKE "%Deferred%")) AND (('Location ID' = "US") OR ('Location ID' = "UNKNOWN"))) OR (('Active Org' = "IT-ENTRPRS-SDEL") AND ('Work Queue' = "USRP-PRIVATELINE") AND (('Ticket State' = "Queued") OR ('Ticket State' = "Active") OR ('Ticket State' LIKE "%Deferred%")) AND (('Location ID' = "EMEA") OR ('Location ID' = "AP") OR ('Location ID' = "Canada") OR ('Location ID' = "CA/LA")) AND (('rept svc line desc tx' = "NODAL") OR ('rept svc line desc tx' = "MIS") OR (('rept svc line desc tx' = "HSIA") AND ('rept svc line desc tx' = "BVOIP")) OR ('rept svc line desc tx' = "Private Line") OR ('rept svc line desc tx' = "IPS") OR ('rept svc line desc tx' = "SBS BUNDLE") OR ('rept svc line desc tx' = "Voice"))) |